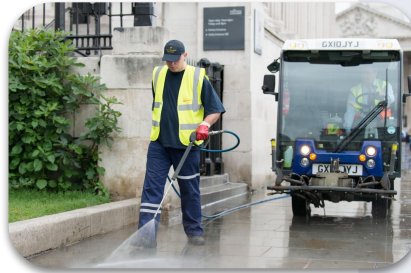


London Heritage Quarter Recycling and Waste

Preferred supplier discount



Commercial Waste Services



*At Westminster City Council Commercial Waste Services (CWS), we take pride in our **environmentally friendly, low-cost, easy-to-use, reliable services.***

*CWS provides solutions to your businesses commercial waste and cleansing needs, all whilst protecting the environment with **reliable recycling, transparent end destinations and local sorting.***

Our road to Net Zero

Unique factors



Committed to rolling out a **fully electric fleet by 2024**



Zero waste to landfill



Lowest missed collection rate in the country



Offering up to **three collections a day, 24/7, 365 days a year**



Operate as a **non profit organisation**



NO VAT on collection services



Three hour recovery time to any service issues



Recycling facilities located within 4 miles of Westminster

Pricing matrix

10%

*discount across all
recycling,
waste,
and specialist services*

VICTORIA

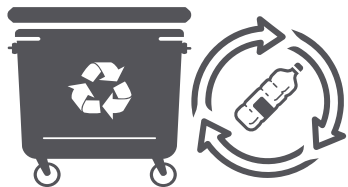
VICTORIA
WESTMINSTER

WHITEHALL

THE
NORTHBANK

Services offered

24/7, 365 days a year



Mixed recycling

Co-collection of dry mixed recycling (DMR) ensuring simplicity for businesses to recycle - offered cheaper than general waste



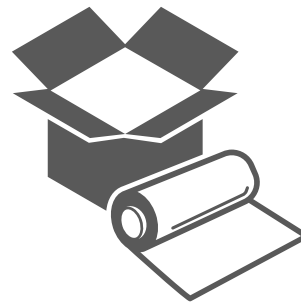
Food waste

Food waste collections significantly boost carbon savings whilst dramatically reducing general waste tonnages



Glass

Widely used across Westminster and infinitely recyclable, glass is a key material and is therefore offered as a separate collection



Paper & card

Offered from containers or via a 'tape collection' cutting out single use plastic bags and allowing for a larger amount per collection



General waste

Sent to energy recovery in London to be turned into heat and electricity for the national grid

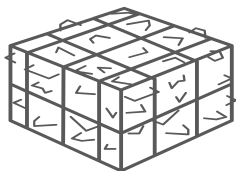
Services offered

24/7, 365 days a year



Bin weighing on vehicles

Allowing for accurate weight data and reporting



Compactors and bales

Providing innovative solutions to issues of space and on-street waste



Coffee cups

Are one of the most common contaminants and require specialist recycling services



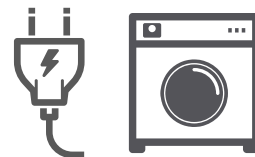
Special events

Cleaning and collecting from up to 100 special events each year within Westminster



Flexible plastics

Recycling your soft / flexible plastics into new products



Bulky and electrical waste collections

Collecting, recycling and reusing where possible whilst reducing dumped waste

Deep Cleansing



Fully electric fleet
powered by
Westminster's
waste



Deep cleansing at
both small and
large scale events
across the
borough



Deep cleaning
operations across
Westminster



Dedicated team
carrying out
proactive graffiti
and flyposting
removal



What happens to my recycling and waste?



Dry Mixed Recycling



Southwark materials recovery facility



4 miles (6km)

Plastic

Plastic is separated and reprocessed into pellets to create new plastic products.

Cans and Tins

Cans, tins, aerosols and foil are separated and recycled into new products.



Paper and Card



DS Smith paper mill



39 miles (63km)

Paper and Card

Paper and card are separated.

Paper

Paper is recycled into new paper products such as newspapers.



Glass



UPM glass recycling facility



28 miles (44km)

Glass

Glass is separated by size.

Small pieces are recycled to make aggregate for road surfacing.

Larger pieces are used to make mineral wool insulation.



Coffee Cups



Recovery facility



35 miles (56km)

Coffee Cups

Paper fibres are separated from plastic linings and recycled into new paper products.



Food Waste



Biogen anaerobic digestion



36 miles (58km)

Food Waste

Food waste is recycled into fertiliser for farming and green energy for homes.



Bulky Waste



Brent waste transfer station



9 miles (14km)

Bulky Waste

If items cannot be donated to charity due to poor condition, they are recycled.



Materials such as metals, plastics and wood are segregated for recycling.



The remaining waste is sent to an energy recovery facility.



Non-recyclable Waste



South East London Combined Heat and Power (SELCHP) energy recovery facility



4 miles (6km)

Non-recyclable Waste

Anything that can not be recycled is sent to an energy recovery facility.



Waste is turned into energy to power homes.



City of Westminster

Customers we currently work with



SELFRIDGES & CO

Created a **'mini recycling sorting facility'** within the Selfridges waste and recycling room by working alongside staff, **providing recycling and contamination training.**

Waste and numerous recycling streams are now separated and sorted on site before it is collected, maximising recycling rates and reducing waste.



Provided a thorough composition analysis and waste audit. **Analysis of current consumption, recycling and waste capacities, and procurement informed a composition report.**

CWS worked closely with The Ritz to put in place the outlined improvement areas, leading to a **365,651 kg CO2 saving** in the first year of implementation.



Implemented **consolidation sites at Carnaby Street**, monitored 24 hours a day, ensuring that recycling quality is maximised and vehicle emissions are reduced.

Thorough **training for bin room staff and businesses on Carnaby Street and bin weighing mechanisms implemented** to track improvements and analyse data to determine areas of focus.

Customers we currently work with



Carry out services at various diplomatic premises.

CWS specialise in **servicing security sensitive sites**, ensuring safety is of paramount importance.

BRITISH SUMMER TIME

HYDE PARK
Winter WONDERLAND

CWS carry out the cleansing and collection services at **large events across Westminster** throughout the year.

BST and Winter Wonderland are two examples where we collect and recycle **over 500 tonnes of waste**.

Education initiatives to work with stall holders and staff at these events work to capture high quality recycling.



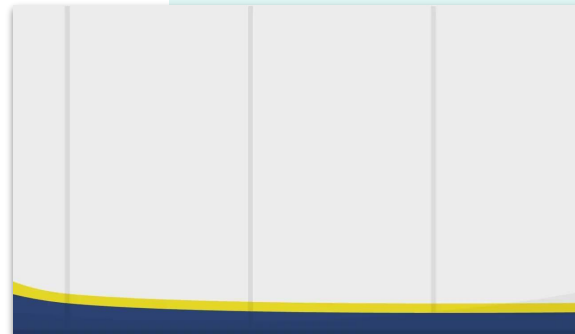
Working with Harrods to provide a bespoke service according to their logistical requirements.

CWS implemented **one-of-a-kind 500 litre food waste bins** for Harrods, which are swapped at each collection and tipped off-site at the request of the customer.

Our Road to Net Zero

In July 2023, we launched our circular, closed loop solution to charge electric recycling collection vehicles (eRCVS) from the electricity generated from incinerating the City Council's general waste at Veolia's Energy Recovery Facility in Lewisham:

- **£21m invested** to create a fully electric depot
- **Ability to charge 41 eRCVS** and 20 electric street cleansing vehicles
 - 40 new eRCVS due to arrive April 2023
- **Power management system** to log vehicle telematics and performance



Contact Information

THE NORTHBANK DISTRICT

VICTORIA DISTRICT

VICTORIA WESTMINSTER DISTRICT

WHITEHALL DISTRICT



LONDON HERITAGE QUARTER

For more information, and to apply
your offer, please contact:

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City of Westminster

